

Lehlogonolo Kgatla

South Africa/ Remote

| Email: lkkgatla178@gmail.com | Phone: 063 531 9247

LinkedIn: <https://www.linkedin.com/in/lehlogonolo-kgatla-220055a3>

GitHub: <https://github.com/lehlogonolokgatla>

Portfolio: <https://kgatlaconsulting.co.za>

Professional Experience

Strategy & Operations Officer (Digital & Systems Focus) | Office of the Premier, Western Cape Government | Sep 2023 – Sep 2025

- Supported digital operations and system workflows for strategic government initiatives, demonstrating capability to manage complex, structured processes.
- Coordinated diverse stakeholders, managing detailed documentation, robust reporting, and streamlined operational processes for efficiency.
- Developed structured data dashboards and internal tools, significantly improving data visibility and supporting informed decision-making.
- Translated complex operational requirements into clear, actionable workflows and comprehensive documentation for team efficiency and compliance.

Personal Finance Advisor | Old Mutual | Aug 2022 – Dec 2022

- Delivered exceptional client service to a diverse portfolio of investors, addressing inquiries via calls, emails, and face-to-face interactions.
- Educated clients on various investment products and our long-term investment philosophy, empowering them to make informed financial decisions.
- Managed end-to-end client onboarding and transaction processes, ensuring meticulous documentation and accurate record-keeping for audit readiness.
- Strengthened customer relationships by providing tailored solutions and proactively resolving issues, enhancing overall client satisfaction.

Digital Lead: Web Development & Operations (Contract) | Zoe Academy | Jan 2018 – Jul 2022

- Managed digital systems, websites, and internal processes supporting student onboarding and communication platforms.
- Coordinated operational tasks including platform setup, content management, and system updates, ensuring smooth digital experiences.
- Created comprehensive onboarding materials, digital guides, and documentation for users and internal teams, enhancing self-service capabilities.
- Provided technical and operational troubleshooting support to stakeholders, resolving issues promptly and effectively.

Education

Postgraduate Degree (Honours) – Information Systems & Management (In Progress)

University of Cape Town

Bachelor of Commerce (BCom) – Information Systems & Management (2020)

Rhodes University

PROJECTS

SmartVendor Marketplace | Full-Stack Platform

<https://smart-vendor-v1.vercel.app>

- Built a production-ready role-based marketplace supporting buyers, sellers, and admins
- Developed secure REST APIs using Spring Boot with JWT authentication
- Designed full-stack architecture using React and PostgreSQL-ready backend
- Containerized application using Docker and Docker Compose
- Implemented automated testing with JUnit and Mockito

Employee Management REST API

<https://employee-management-api-5c1d.onrender.com/swagger-ui>

- Built secure backend system with role-based access control
- Implemented advanced search, filtering, pagination, and sorting
- Designed audit tracking system and full API documentation

AI Resume Optimizer

<https://resumeoptimizer-navy.vercel.app>

- Developed AI-powered application for ATS scoring and resume optimization
- Integrated Google Gemini and HuggingFace APIs with fallback logic
- Built FastAPI backend with async PostgreSQL database
- Implemented file parsing, scoring algorithms, and document export

Core Skills

Languages: Java (21), Python, SQL, JavaScript

Backend: Spring Boot, FastAPI, REST APIs, Microservices, JWT Authentication

Frontend: React, Angular, HTML, CSS, Tailwind CSS

AI & Data: spaCy, HuggingFace, Google Gemini API, NLP, Pandas

Databases: PostgreSQL, MySQL, SQL Server

DevOps: Docker, Git, Linux, CI/CD (Foundational)

Cloud: AWS (Foundations), Vercel, Render

Testing: JUnit, Mockito, Pytest

Data Engineering Skills

- AI/ML & LLM Frameworks: Hugging Face Transformers, Google Gemini API, spaCy, Scikit-learn, LangChain (Foundational), Prompt Engineering, LLM Integration, Vector Search, RAG
- Backend Frameworks & APIs: Flask, FastAPI, Spring Boot, RESTful APIs, AI API Integration, Microservices
- Backend: Java 11/17, Spring Boot, Hibernate, JPA, C# (.NET 6/8), ASP.NET Core WebAPI, Python
- Frontend: Angular, React, HTML5, CSS3, Javascript
- Analytical Proficiency: Business Requirement Interpretation, System Design
- Specifications, Data Logic Mapping, Root Cause Analysis.
- Cloud & DevOps AWS (Foundations), Docker, Linux, Git, Infrastructure-as-Code (Concepts)
- Databases: PostgreSQL, SQL Server, MySQL, NoSQL (Concepts), Query Optimization
- Data Processing & Visualization: Pandas, NumPy, Plotly, Streamlit, Power BI, Tableau
- Tools & Methodologies: Git, Docker, IntelliJ, PyCharm, Agile, Clean Code Principles

Technical & Analytical

- Data Tracking & Reporting
- Systems Thinking & Process Mapping
- Basic Scripting & Automation (Python, SQL)
- Documentation & Standard Operating Procedure (SOP) Creation

Certifications & Learning

- Business Intelligence & Data Analytics
- AWS Academy Cloud Foundations – AWS (2023)
- The Business Intelligence Analyst Course – Udemy (2024)
- 100 Days of Code – The Ultimate Python Bootcamp
- Microsoft AI & Cybersecurity Course from NEMISA on Microsoft

References

Available upon request